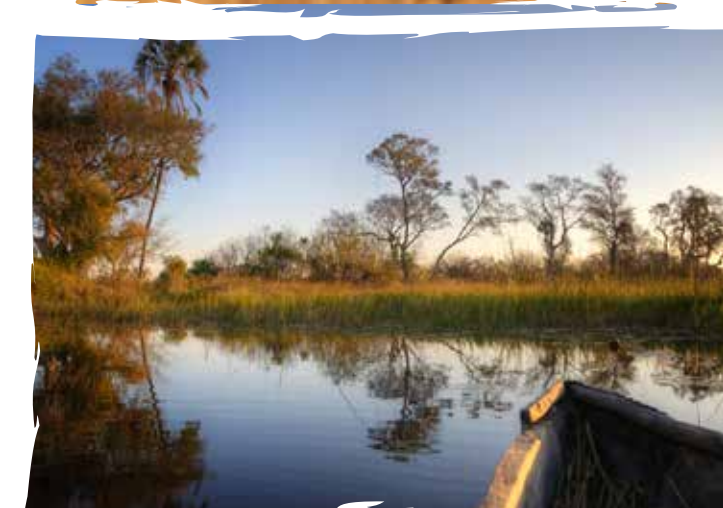


TRAVEL & TOUR
with **FLIGHT CONNECT**

COMPANY PROFILE





WHO WE ARE

Flight connect is a recognized provider of top of the line experience for travel customers, focused on providing luxury at great value. We operate a vibrant, fresh, customer centric travel and leisure business for the discerning customer. Established in 2013 in Gaborone, Botswana, we provide luxury transport and arrange transfers and tours by any means of transport to fit our customer's preference and budget. Our passion is excellence. This passion is demonstrated in our innovation, high service levels and giving our clients something different from the rest.

VALUES

Our values are the foundation of our success as they guide our decisions to ensure we retain good relationships with our staff, customers, suppliers and our community.

- **Our Reputation**

We value the image of the company in the eyes of our customers and the world. We are passionate and proud for what we do and how we do it.

- **Customer Service**

We employ the right people, train them to deliver exceptional service, and address customer service issues to ensure that our passengers have a great experience.

- **Safety and Reliability**

We are committed to delivering the highest standard of safety and care for our customers, staff , the public and our environment. Consistency of service is an imperative to sustain our reliability reputation.

- **Integrity**

We deliver what we promise our customers in a consistent, honest and respectful manner.



OUR PRODUCT OFFERINGS

1. Road Travel between Gaborone and OR Tambo, Johannesburg

Our luxury coach operates daily between Gaborone, Botswana and OR Tambo International airport in Johannesburg, South Africa. Our service focus is luxury and comfort on the road.



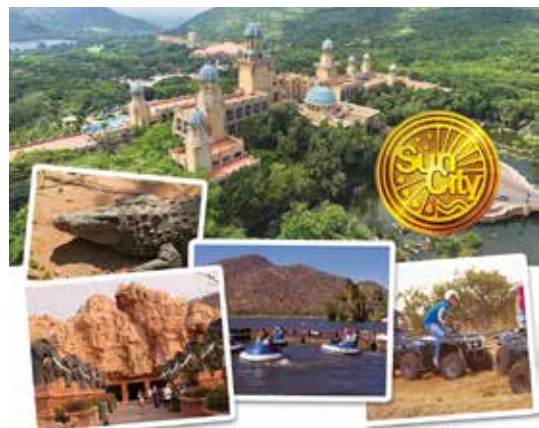
2. Private Hire

Our luxury fleet of buses is available for private hire for corporates and groups whether for leisure or business. Our private hires will always have a touch of luxury to make them special.



3. Tour Packages

We welcome customers' ideas of their dream tours and help them turn these into reality. We also offer or own special tours and group tours. Comfortable touring on our luxury vehicles makes for enjoyable and unforgettable customer experience. Our tour services cover arrangements for airport transfers, hotel accommodation, sightseeing excursions and activities.



4. Travel agency

We arrange all types of bookings for domestic and international travel, hotel, car rental and cruises for individuals and corporates. We also offer travel insurance cover for our clients.



BOOK ON-LINE at www.flightconnect.net

OUR PEOPLE

We believe and value our team because they are the embodiment of who we are and what we aspire to be. We count on the team for the delivery of our exacting standards of service. We strive to create a conducive environment for their personal and professional growth. We believe our success is intertwined with their success and that this bodes well with our passion to deliver great service for our customers. No effort is spared on continuous training for our employees. This is because we believe with training, they can be the best they can, in our company and the industry.



OUR SUPPORT NETWORK

We are full members of Botswana Tourism Organization (BTO) and Hospitality And Tourism Organisation (HATAB).



Tel: (+267) 3105 896

Fax: (+267) 3105 886

Email: flightconnectbw@gmail.com

Website: www.flightconnect.net

Office Address: Shop 102, Riverwalk Mall, Gaborone (Next to the Cinema)



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